MY MS FAMILY
100 O'Connor Crescent
Richmond Hill, Ontario, L4C 7N7
416.816.4787
www.mymsfamily.com

CLIENT SERVICES APPLICATION FOR FUNDING ASSISTANCE

Once completed, sign the application, initial all pages and submit by email to clientservices@mymsfamily.com, or by Canada Post to the address above, with required documents (as stipulated below in eligibility criteria along with quotes/invoices for equipment/service providers).

Personal Information

First Name: _____ Last Name: _____ Date: _____

Address: _____ City: _____ Province: _____

Postal Code: _____ Phone #: _____

Email: _____ Email for eTransfers (if different): _____

Gender: M_____ F _____ Other _____ Type of MS: _____

Designated Contact person (if different from above)

First Name: _____ Last Name: _____

Address: _____ City: _____ Province: _____

Postal Code: _____ Phone #: _____

Email: _____

Cost of on-going Services and / or Supplies requested

House Cleaning **($75/month max)** _____ Mobility Transportation **($75/month max)** _____

Medical Alert Services **($75/month max)** _____

Other Supplies / Services (list all) _____

TOTAL COST OF SERVICES / SUPLIES (annualized): _____ **(1)**

Some services will be fully covered, others for a percentage, and always based on current funding available.

Shared/Alternative Funding List – on-going Services / Supplies (annualized)

Attendant Care March of Dimes	$_____
Home Community Care Support (CCAC LHIN)	$_____
Extended Health Care (Long Term Disability, Short Term Disability)	$_____
Other incl. Family Support (list all) _____	$_____
Total Funding	**$_____ (2)**
Amount Requested of MY MS FAMILY for services/supplies (annualized) (1)-(2)	**$_____ (3)**

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Cost of one-time Equipment / Equipment repairs / Services requested (list all)

Type of Equipment _____

Estimate Cost of Equipment _____

Estimate Cost & Details of Equipment Repairs _____

Other Equipment related Services (list all) _____

TOTAL COST OF EQUIPMENT / REPAIRS / SERVICES: _____ (4)

Please submit 2 quotes from vendors, including delivery and installation. If recycled equipment is available, please get a quote for that equipment. (IF ADP HAS BEEN FILED, ONLY ONE QUOTE IS NECESSARY)

Shared/Alternative Funding List - Equipment

Assistive Devices Program (ADP Ministry of Health) $_____

Community Agencies (March of Dimes, Lions Club, Rotary other) $_____

Extended Health Care (Group Insurance) $_____

Ontario Disability Support Program (ODSP) $_____

MS Canada $_____

Other incl. Family Support (list all) _____ $_____

Total Funding $_____ (5)

Amount Requested of MY MS FAMILY for equipment (4)-(5) $_____ (6)

All other sources of funding should be considered before applying to MY MS FAMILY due to funding limitations. MY MS FAMILY will do its best to alleviate some of the financial burdens that applicants may be facing but if our funding has been exhausted, we will place the applicant on a wait-list in order of their date of application, and in some instances, in order of immediate need of the services.

MY MS FAMILY Funding request Grand Total

Annual - services/supplies $_____ (3)

One time - equipment / repairs / services $_____ (6)

Effective 2025-12-01 maximum annual funding allowance for all services and equipment is $1,800 and subject to eligibility criteria details. Funding amount subject to change and application subject to review annually.

If and when application is approved, funds will only be released to client once MY MS FAMILY receives receipts showing payment in full and equipment delivered.

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Release of Information and Contact by MY MS FAMILY

MY MS FAMILY will protect your privacy. The information provided in this form will be entered in our data base and a serial number will be given to each applicant. The serial number will be the only ID that will be visible on the data base. The information in this application form will be shared with agencies who are part of the funding process if they request information. The applicant will be informed prior to the release of information. By completing this form, you hereby consent to the sharing of information by MY MS FAMILY with the respective agencies if and when the information is requested.

Consent

I, _____ (print name), hereby give my permission to MY MS FAMILY to retain and release my pertinent information in the delivery of these services.

I wish to place the following restrictions on the release of my information:

_____

_____

_____

On the _____ day of _____ in the year of 20 _____, in the province of _____

Signature: _____ or completed by _____

Address: _____

Privacy Policy: If you have any questions about this application form or any concerns, please contact us at clientservices@mymsfamily.com, 416-816-4787 or at www.mymsfamily.com.

For office use only

This application has been reviewed by:

ADVISORY Board Member: _____ (Print name) DATE: _____

REQUESTING APPROVAL FOR: One Time: $_____

Annual: $_____

APPROVAL NOTES: _____

_____

_____

SIGNED: _____ DATE of APPROVAL: _____

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GUIDELINES FOR FINANCIAL FUNDING

Please reach out to family, loved ones, friends, etc. to help navigate through the below requirements as we understand that it can be overwhelming to get everything lined up in order to apply for additional funding from MY MS FAMILY.

Applicants are encouraged to exhaust funding from all other recognized charitable organizations prior to approaching MY MS FAMILY as we are a small volunteer run charitable group with limited funding resources and require proof that all other recognized funding requests have been denied.

- Prior to any funding, a member from MY MS FAMILY will reach out to the applicant to discuss the reason for the application and to get a better understanding of their needs.
- All conversations are 100% confidential and the only form of identity to the applicant is an applicant ID number.
- All members who wish to receive funding must be a member of MY MS FAMILY. Membership details: 1-Year membership $10, 2-year membership $18.

All applicants must meet the below eligibility criteria and will be asked to provide such proof in the form of the previous year's Canada Revenue Agency's (CRA) Notice of Assessment. This is required in order for us to maintain a charitable status with the CRA as proof that we are supporting those who financially require the help.

Once the application has been reviewed and potentially approved, the following will apply.

1. House cleaning and transportation each at a fixed rate of $75 per month
2. The amount of funding for equipment after the applicant has reached out to their insurance company, ODSP, ADP and all other recognized charitable organization, will be equivalent to a maximum of 50% of the outstanding balance that is the responsibility of the applicant. Any purchase that is at the $200 level will be covered at 100%.
3. Any applicant who has not filed to ODSP or ADP will need to do so first through their Occupational Therapist (OT). To contact Ontario Health atHome, seven (7) days a week, 365 days a year, **call 310-2222** (no area code required). This service will automatically direct your call to the nearest office from your calling location https://ontariohealthathome.ca/community-care/specialized-services/therapy-rehab/
4. All decisions are based on funds available and a waiting list may be implemented, with the advisory board deciding the order of the applicant based on the urgency of the request. Total funding by MY MS FAMILY may not exceed $1,800 and can be reduced at any time, by the Board.

Eligibility Criteria

The low-income cut-offs (LICOs) are income thresholds below which a family or individual will likely devote a larger share of income on the necessities of food, shelter and clothing than the average family/individual. The approach is essentially to estimate an income threshold at which families are expected to spend 20 percentage points more than the average family on food, shelter and clothing.

Why is MY MS FAMILY using this measure?

The Canada Revenue Agency requires an organization to meet a number of general requirements to qualify for registration as a charity under the Income Tax Act, including the requirement that its purposes be exclusively charitable.

A. To be charitable, an organization purpose must fall within one or more of four broad categories of charitable purpose:

1. relief of poverty;
2. advancement of education;
3. advancement of religion; and

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4. certain other purposes beneficial to the community in a way the law regards as charitable.

B. Deliver a public benefit.

As such, to preserve the charitable status of MY MS FAMILY and ensure it is providing assistance to those in need, MY MS FAMILY must use some measure of determining financial need. However, MY MS FAMILY recognizes that LICO does not consider the full picture of a person living with MS and the added costs. Thus, MY MS FAMILY is using a variation of LICO whereby MY MS FAMILY multiplies the standard LICO set by Statistics Canada by a factor of 1.5, raising the maximum household income for eligibility in the program. The table below provides a comparison of LICO use by MY MS FAMILY in relation to other charitable organizations providing funding similar to MY MS FAMILY.

LICO Chart

Household Size	Stats Canada*	My MS Family	
	2023 LICO after tax	Annual Income LICO x 1.5	Monthly Income LICO x 1.5
1 person	$25,297	$37,946	$3,162
2 persons	$30,788	$46,182	$3,849
3 persons	$38,338	$57,507	$4,792
4 persons	$47,829	$71,744	$5,979
5 persons	$54,463	$81,695	$6,808
6 persons	$60,401	$90,602	$7,550
7 persons	$66,339	$99,509	$8,292
*Source: Centre for Statistics on Housing and Income, Statistics Canada.			

Determining Eligibility
Using the LICO Chart, determine how many people reside in your household and look across to find the corresponding Monthly Income (LICO x 1.5) for your household size. If your monthly household after tax income is above the monthly amount listed, then you would not be eligible.

Appealing Eligibility
MY MS FAMILY does understand that individuals may experience hardship and be above the income limits set. In this case you are encouraged to connect with MY MS FAMILY to discuss submitting an application based on an appeal of the income measure. MY MS FAMILY will provide additional details on submitting the application along with providing additional forms/documentation that may be required.

Please note, to ensure fairness all appeal applications are reviewed and approved or denied by a Volunteer Committee consisting of members from MY MS FAMILY who represent the MS community.

Eligible Equipment / Services
- Bathing aids (e.g., bath lifts; bath chairs; bath benches)
- Braces and supports (e.g., leg braces; orthopedics; orthotics; splints; Walk Aide systems)
- Computers adaptations (e.g., home systems - supporting independence)
- Equipment repairs
- Hospital beds and hospital bed mattresses, including air mattresses for pressure sore relief
- Kitchen aids (e.g., auto feeders; adapted utensils)
- Lifts and lift systems

- Mobility aids and equipment (e.g., scooters, walkers, wheelchairs, Alinker)
- MS-related specialized clothing (e.g., sheepskin products, cooling vests)
- Toileting aids (e.g., commodes; raised toilet seats; toilet safety frames)
- Transferring aids (e.g., belts; boards; grab bars; poles)
- Vehicle modifications (e.g., lifts; hand controls; left foot accelerators, ramps)

Eligible Repairs

- Repairs only on items considered for equipment funding

Funding for other types of equipment not listed may be considered in terms of the equipment's direct, positive impact on the applicant's quality of life and MS symptoms. If you are unsure if MY MS FAMILY provides funding for the equipment that you need, contact MY MS FAMILY to discuss before applying.

Ineligible Equipment / Services (not funded)

- Alternative or Complementary Therapies (e.g., psychotherapy, social work therapy, physiotherapy, occupational therapy, bee sting therapy, reiki, etc.)
- Cough-Assist machines
- Exercise equipment (e.g., machines & bicycles)
- Financial Services (e.g., credit counselling)
- Food, Nutrition and Vitamin Supplements or Services
- Funding of mortgages/rent, household expenses (e.g., hydro, electric, groceries, etc.), insurance premiums, residential care facility costs
- Home renovations (e.g., home elevators, wheel in showers)
- Incontinence Supplies
- Nursing Services
- Over the counter medications (e.g., aspirin)
- Prescribed Medications and MS Disease Modifying Therapies
- Purchase of vehicles
- Sleep apnea devices
- TENS and EMS machines

Incontinence Supplies

Paying for incontinence supplies can be expensive. Fortunately, there are a few potential opportunities to offset some of these costs. For example, did you know the Canada Revenue Agency allows tax credits for some incontinence supplies and that charities like Easter Seals and MS Canada or government sources may be able to help. Check out the details below to see some of the different incontinence supplies tax credit and funding options that may be available to you in Ontario.

Ontario Disability Support Program (ODSP)

If you are receiving ODSP Income Support, you and your family may be able to get help with the cost of:

- Diabetic supplies, such as syringes, alcohol swabs and blood glucose monitors.
- Surgical supplies, surgical dressings and incontinence supplies.

Assistance with these costs is provided under the ODSP's Mandatory Special Necessities benefit. Details regarding this program can be found on the Ontario Ministry of Community and Social Services website.

Gladwell Care have partnered with the ODSP to provide you with all your Incontinence needs, with the added benefit of free discreet shipping

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Ontario Works

If you are receiving financial assistance from Ontario Works, you may be eligible to receive assistance with the cost of certain health benefits including incontinence supplies. Information regarding financial assistance from Ontario Works for incontinence supplies can be found on the Ontario Ministry of Community and Social Services website.

Funding Options

There are many funding options available through different programs. Independent Abilities Group (https://independentabilities.com/funding/) has provided a comprehensive list with links. Below is a list of some of those programs available to you. Please call Independent Abilities Group for any specific programs not listed below.

Assistive Devices Program - ADP

Independent Abilities Group is an authorized vendor for ADP Mobility Devices.

What's Covered:

ADP covers 75% of the cost for equipment and supplies. For these items, they are billed directly by the supplier and you pay 25% when you buy the item.

In some cases, you receive a series of payments throughout the year to help cover the cost of supplies.

Ontario Disability Support Program - ODSP

The Ontario Disability Support Program (ODSP) is a program that provides financial assistance and other support to eligible people with disabilities in the province of Ontario, Canada. The program is designed to help individuals with disabilities meet their basic needs and improve their quality of life. ODSP provides financial assistance for living expenses, health-related expenses, and employment supports.

ODSP provides many health benefits and disability-related benefits. These benefits can help you with many different types of costs, including health, dental, vision, assistive devices, and other expenses related to disability or medical conditions.

Residential Rehabilitation Assistance Program for persons w/ Disabilities - RRAP-D

This program offers financial assistance to low-income homeowners to repair their homes where the dwelling is substandard and requires repair for safer and healthier living.

- Total household income under $35,000 per year
- Home is valued under aprox. $280,000

Home Adaptations for Seniors Independence - HASI

- This program helps homeowners, tenants or landlords pay for adaptations to extend the duration of time that low-income seniors can remain in their homes independently.
- Up to $3500.00 (forgivable loan)
- Program designed for seniors 65 and older
- Household income less than $35,000 per year
- As a result of diminishing ability brought on by aging (poor mobility to access their home)

Items Covered in Both Programs:

- Home modifications
- Installed equipment i.e. Stairlifts, Porch lifts, Ramps,
- Washroom modifications

Funding web address: *https://www.cmhc-schl.gc.ca/en/index.cfm*

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Ontario March of Dimes Assistive Program

The Ontario March of Dimes Assistive program helps adults with physical disabilities by providing partial funding for the purchase and maintenance of equipment such as wheelchairs, walkers, braces, and communication devices. Selection of mobility equipment available for short/long term rental, suitable for client with changing needs.
Ontario residents are accessible to the Home & Vehicle Modification Program. This program is intended to eliminate life-safety risks, prevent hospitalization, or avoid loss of income.
Items Covered:

- Final 25% balance of ADP approved mobility equipment and seating (80-100% of balance of cost)
- Home modifications i.e. lifts, door widening, porch lifts, stair lifts etc. (full cost of lowest quote for modifications up to $15,000)

Who's Eligible:

- Adults 19 yrs of age or older with a disability expected to last 1 yr. or more
- Valid OHIP card
- Meet minimal yearly income

How to Get Funding:

- The therapist that completes the ADP application must fill out an "Ontario March of Dimes Assistive Devices Application" & submit a copy a copy of the Ministry of Health ADP approval.
- Home Modification: an Occupational Therapist must complete a home assessment and provide an application to the "Ontario March of Dimes Home & Vehicle Modification" program

Canadian Red Cross

Homemakers in Ontario provide personal care and assistance to clients who may be frail, elderly, disabled or in need of short-term assistance during recuperation from an illness or operation. Home support, such as meals and general assistance for seniors, medical equipment rentals and transportation is offered. Red Cross medical equipment loans are available through most of Canada
What's Covered:

- Rental of wheelchairs, walkers, and bathroom safety items for up to 3-month term

Who's Eligible:

- Anyone who is currently recuperating and living at home.

Funding web address: *http://www.redcross.ca/*

MS Canada

Volunteers and staff in Client Services conduct the work of the Society that relates to the latter half of its mission "Enabling people affected by MS to enhance their quality of life".
What's Covered:
Information and referral, education, support, advocacy and funding. The most common direct support service provided by most divisions and chapters is a pool of equipment available for loan at no cost.
Funding web address: *https://mscanada.ca/*

Indigenous Services Canada

Indigenous Services Canada (ISC) works collaboratively with partners to improve access to high quality services for First Nations, Inuit and Métis. Our vision is to support and empower Indigenous peoples to independently deliver services and address the socio-economic conditions in their communities.
What's Covered:
The following Medical Supplies and Equipment (MS&E) list contains mobility items and services provided as eligible benefits by the Non-Insured Health Benefits (NIHB) program for eligible First Nations and Inuit, along with information on coverage policies, item codes, requirements for prior approval and applicable recommended replacement guidelines.
Funding web address: 11.0 Mobility equipment and supplies benefits list (sac-isc.gc.ca)

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